



# 2017-2018 High Efficiency Propane Water Heater Rebate Program Residential - ONLY

(Installed on or after January 1, 2017 – no exceptions)

## I. PURPOSE

The purpose of the program is to promote the use of residential **High Efficiency Propane Water Heaters**.

## II. AVAILABILITY OF FUNDS

The program is funded through a refund of assessments paid by propane marketers to the Iowa Propane Education and Research Council. **Once the pool of rebates (\$31,500) is exhausted, no additional rebates will be processed. This is not a government program and it may be terminated or revised by the Iowa Propane Gas Association (IPGA) at any time. The program may be put on hold or discontinued when funds are not available.**

## III. ELIGIBILITY

**A. Propane Marketers:** The program is **not available** to the public except through Propane Marketers. The Propane Marketer is responsible for documenting that an eligible installation has been performed, that all propane water heaters (installed and/or replaced) have been correctly identified, and that a **safety inspection in accordance with these program rules has been completed.** Marketers must submit the completed application to IPGA for consideration.

An eligible marketer is one who:

- operates or manages a retail business, including any branch, outlet or outlets, delivering odorized propane to consumers; and
- is a regular supplier of propane to the applicant.

The Propane Marketer seeking a rebate must submit a full and complete application form. Submission of the application form constitutes a representation on the part of the participating Propane Marketer that the work shown on the form and any attachments thereto has actually been completed and that the submission is true and correct in all respects. **A safety inspection must be performed by the participating Propane Marketer or the company's designated agents after the installation of each new qualifying residential high efficiency water heater** and the result of that inspection must be documented on the application form. **The safety inspection must meet the requirements set forth in Section III (H) of these program rules.** The Propane Marketer agrees to comply with all laws, rules and regulations governing the installation, inspection and testing of the propane piping system. The Propane Marketer acknowledges that the Iowa Propane Gas Association is only giving a rebate for the qualifying residential high efficiency propane water heater and assumes no responsibility whatsoever for the installation, inspection or testing of the qualifying residential high efficiency propane water heater or any associated gas system. The propane marketer acknowledges that the Iowa Propane Gas Association is relying on the propane marketer and its submission with respect to the installation, testing and inspection of the propane piping system, and the Iowa Propane Gas Association expressly disclaims all liability for the same. By issuing a rebate, the Iowa Propane Gas Association makes no representation, warranty or guarantee regarding the qualifying residential high efficiency propane water heater or the associated gas system. The Iowa Propane Gas Association disclaims any liability for any personal injury, property damage, business losses or other damages of any nature whatsoever, whether special, indirect, consequential or compensatory, directly or indirectly arising from the installation of the qualifying residential high efficiency propane water heater.

**B. Consumers:** Consumers may only receive a rebate through a propane marketer. Only a propane marketer may apply and submit the rebate form. The rebate payment will be made directly to the propane marketer. The customer must agree to the regulations and conditions stated on the application form; including allowing an inspection of the propane piping system and agreeing not to modify or move the installation. The residential high efficiency propane water heater installation address must be in **Iowa**.

**C. Eligible installations:** The current program may authorize rebates for eligible **residential high efficiency propane water heater installed on or after January 1, 2017:**

- A rebate for authorized residential **high efficiency** propane water heater installations which occur in new construction; or to replace an existing electric, natural gas or propane water heater with a new residential **high efficiency** propane water heater.

Installations performed on motor vehicles, travel trailers, mobile homes or manufactured homes that are not in permanent residential use in this state are not eligible for rebates under this program. The installation must take place on real property, be located in the state of Iowa, and occur within the effective dates of this program.

Eligible high efficiency water heaters must be in compliance with the Energy Policy and Conservation Act standards required by April 16, 2015. The following residential water heater product classes with rebate amounts are eligible:

Product Class	Rated Storage Volume	Energy Factor
Gas-fired Water Heater [Tank Type] <b>(Rebate = \$200.00)</b>	20 gal and 55 gal	0.675 - (0.0015*Vs)
	> 55 gal and 100 gal	0.8012 - (0.00078*Vs)
Instantaneous [Tankless] Gas-fired Water Heater <b>(Rebate = \$300.00)</b>	< 2 gal	0.82 - (0.0019*Vs)

Vs: Rated Storage Volume - the water storage capacity of a water heater (in gallons).

**D. Limits:** No more than one high efficiency propane water heater rebate shall be paid for each eligible residential installation. All water heaters must be vented to be eligible for a rebate. All vent free products are ineligible.  
LIMIT ONE WATER HEATER REBATE PER HOUSEHOLD.

**E. Compliance:** IPGA approves each application individually. Missing data or factual errors may delay or disqualify the application. Here are criteria for rejection applications:

- Incomplete application (signatures missing, copies not attached, etc.) Forms will be returned to the submitting marketer for correction.
- False or misleading information. An applicant or propane marketer may be suspended from or declared ineligible to participate in the rebate program if the IPGA Board judges that the applicant or marketer has submitted false information or otherwise violated program rules. Within 30 days after the IPGA Board suspends or declares a participant ineligible, the applicant or propane marketer may appeal the action by submitting the appeal in writing to the IPGA Board. Actions taken by the IPGA Board with respect to such appeals will be final.

**F. Application:** Consumers may not submit the application form; it must be submitted by the Propane Marketer. **To apply you must complete the 2017-2018 High Efficiency Water Heater Rebate Program Application; provide all information required; attach required documentation, including the safety inspection record; rebate checks will be issued to the Propane Marketer only and must be cashed within 90 days. Inaccurate information on the rebate form can cause delays or disqualification.** Rebates must be submitted on forms prescribed and provided by the IPGA for this purpose. Applications will be considered on a first-come, first-served basis according to receipt dates of complete and correct applications. Applications must be delivered to IPGA for submission.

**G. Payment:** IPGA may approve rebate payments to an applicant subject to availability of funds. Applicants have no legal right or other entitlement to receive rebates under this program, and receipt of a complete and correct application does not bind IPGA to approve payment of a rebate to any applicant. This is not a government program and the program may end at any time. IPGA will process rebate applications promptly.

IPGA authorizes payment of an eligible water heater rebate to a propane marketer. The consumer and the propane company must both sign the application. Rebate amounts assigned will be those in effect at the time an application is approved. A propane marketer or applicant who submits false information pertinent to the assignment of a rebate is subject to criminal and civil penalties.

**H. Verification:** A safety inspection, conducted by or on behalf of the participating marketer, must be conducted prior to submission of any eligible water heater rebate application. **The requirements for a safety inspection are the testing of the installation of the propane piping system and a leak check.** This inspection will be conducted by a propane marketer or a propane marketer’s designated agent, for the purpose of verifying that the installation of the propane piping system is in compliance with **Iowa Code section 101.1 – Chapter 226 – “Liquefied Petroleum Gas,” Iowa Administrative Code.**

**I. Complaints:** Any person may file a complaint about an installation, an applicant, a propane marketer or another person regarding alleged violations of rebate program rules. Complaints must be submitted in writing to: IPGA, PO Box 57188, Des Moines, IA 50317.